



Children's Health  
Insurance Program  
Advisory Committee  
of Virginia



# MEETING MINUTES

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## Meeting Minutes – 3/1/18

**Virginia Community Healthcare Association**  
3831 Westerre Parkway  
Henrico, VA 23233  
1:00 – 4:30 p.m.

### The following CHIPAC members were present:

- |                          |  |
|--------------------------|--|
| • Denise Daly Konrad     | Virginia Health Care Foundation  |
| • Michele Chesser        | Joint Commission on Health   |
| • Sherry Sinkler-Crawley | Virginia Department of Social Services                                 |
| • Amy Edwards            | Virginia Department of Education                                       |
| • Jill Christiansen      | Partnership for Healthier Kids   |
| • Dr. Tegwyn Brickhouse  | VCU Health   |
| • Shelby Gonzales        | Center on Budget and Policy Priorities                                 |
| • Lisa Dove              | Virginia Community Healthcare Association                              |
| • Michael Muse           | Virginia League of Social Services Executives                          |
| • Dr. Cornelia Deagle    | Virginia Department of Health  |
| • Rodney Willett         | Impact Makers  |
| • Dr. Nathan Webb        | Medical Society of Virginia  |
| • Katharine Hunter       | Virginia Department of Behavioral Health and<br>Developmental Services |
| • Dr. Sandy Chung        | Virginia Chapter of the American Academy of<br>Pediatrics              |

### The following CHIPAC members sent substitutes:

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|--|--|
| • Stephanie Lynch sent Christine McCormick | Virginia Association of Health Plans         |
| • Jay Speer sent Deepak Madala             | Virginia Poverty Law Center                  |
| • Jennifer Wicker sent Ryan LaMura         | Virginia Hospital and Healthcare Association |

### The following CHIPAC members were not present:

- |                     |                                |
|---------------------|--------------------------------|
| • Christine Keppel  | March of Dimes                 |
| • Dr. Karen Rheuban | DMAS Board Member              |
| • Ashley Everette   | Voices for Virginia's Children |

**The following DMAS staff members were in attendance:**

- Linda Nablo, Chief Deputy Director
- Suzanne Gore, Deputy Director for Administration
- Cindy Olson, Director, Eligibility and Enrollment Services Division
- Janice Holmes, Marketing and Enrollment Services Operations Manager
- Dr. Kathy Sardegna, Pediatric Medical Director
- Rebecca Anderson, Policy and Research Division
- Hope Richardson, Policy and Research Division
- Amelia Thomas, Policy and Research Division
- Shelagh Greenwood, Outreach and Consumer Communications Manager
- Rachel Beckner, Outreach and Consumer Communications Coordinator

**Meeting Minutes**

**Welcome**

Denise Daly Konrad, Chair of CHIPAC, called the meeting to order at 1:07 p.m. Daly Konrad welcomed everyone and thanked all for attending. Daly Konrad explained that the committee was celebrating the reauthorization of CHIP for 10 more years, and thanked everyone for their hard work during the reauthorization process. Daly Konrad reminded the group that there has been a transition in DMAS staff facilitating CHIPAC. Shelagh Greenwood and Rachel Beckner of the Outreach and Consumer Communications unit are no longer responsible for staffing the meetings. Daly Konrad thanked Greenwood and Beckner for their work and applauded the job they have done to make meetings run smoothly. Daly Konrad welcomed Rebecca Anderson and Hope Richardson of the Policy and Research Division as the new DMAS staff responsible for staffing CHIPAC meetings. Rebecca Anderson thanked Greenwood and Beckner for their help during the transition.

**I. CHIPAC Business**

- A. Approval of Minutes** – A motion was made and seconded to approve the minutes from the December 7, 2017 quarterly CHIPAC meeting without changes.
- B. Membership Subcommittee Update** – Amy Edwards, CHIPAC Membership Chair, gave an update on committee membership. Edwards stated that the committee is working with full membership and she will be in touch with members about their commitments soon.
- C. DMAS and CHIPAC Role** – Rebecca Anderson, DMAS Policy and Research Division, introduced the Policy and Research Division at DMAS. She described the work the Division does and explained how she sees the Division’s involvement with CHIPAC evolving. Anderson stated that the Policy and Research Division is the “policy navigator for the entire agency.” Anderson stated a goal of working with CHIPAC to be more involved at the inception of policy decisions in the agency to achieve greater impact on program development. Anderson stated that at future quarterly CHIPAC meetings, she will introduce any new DMAS initiatives related to FAMIS and child and maternal health coverage for discussion.
- D. CHIPAC Dashboard Review** – Hope Richardson, DMAS Policy and Research Division, informed the group of changes to the CHIPAC Dashboard. First, the Dashboard was reordered to make the discussion at meetings more seamless and make the Dashboard easier for staff to assemble. The order of the Dashboard now starts with health outcomes data, then

enrollment data, and lastly, application processing data. Second, informational notes were added to several Dashboard items. For example, a note in the health outcomes section indicates when the data was last updated.

- i) **Health Outcomes:** Richardson stated that the HEDIS scores in the health outcomes section of the Dashboard have been updated with new data. Richardson informed the Committee that staff will invite a DMAS subject matter expert to present and lead a discussion on the HEDIS measures and MCO performance data at the June CHIPAC meeting. She invited members to send any questions to her in the meantime and she would direct them to the appropriate DMAS staff.

Richardson stated that work continues to finalize a set of child mental health indicators, and DMAS staff will coordinate with the mental health workgroup in hopes of having data to pilot at the June meeting. Dr. Cornelia Deagle, Virginia Department of Health, asked if there had been a discussion about tracking developmental screening for the mental health metrics. Daly Konrad stated that the mental health workgroup discussed numerous behavioral health indicators and decided on data that would provide a snapshot of behavioral health needs including utilization. Daly Konrad stated that Richardson and Anderson have been working with DMAS to determine what data is available to track. If screening data is available, it can be added to the Dashboard. If so, Daly Konrad requested Dr. Deagle's input in future decisions about such metrics.

Daly Konrad explained that certain data reports on which the Dashboard is based are sometimes released just a few days before the CHIPAC meetings. Therefore, the Executive Subcommittee has decided to use the month's prior data when necessary to compile the Dashboard so the document can be shared well in advance of the meeting. In these cases, the data may be a little older, but there will be more time for CHIPAC members to review the Dashboard. Daly Konrad shared that the Executive Subcommittee would like to make the Dashboard a "living document" that adapts to CHIPAC's priorities, and therefore as new priorities emerge, the Committee should think about ways to track progress through the Dashboard.

- ii) **Enrollment:** Cindy Olson, Director, DMAS Eligibility and Enrollment Services Division, stated that after months of uncertainty about CHIP reauthorization, ultimately there was no decline in FAMIS enrollment, as evidenced in the Dashboard data. In fact, enrollment numbers increased during the time that communications were sent to FAMIS families notifying them of a possible end to the program. Olson stated that there was no change in enrollment of the FAMIS Select program, and DMAS is working on developing family outreach activities. There have been increases in the number of pregnant women covered by FAMIS MOMS and Medicaid, and in the Plan First program, which covers family planning services. The agency continues to work to increase enrollment and utilization of services. Shelby Gonzales, Center on Budget and Policy Priorities, stated that it was fantastic that no children were lost from enrollment, and asked if the increases in enrollment were comparable to past years during the open enrollment period. Olson answered that that information is not yet known because applications from the open enrollment period are still being processed. Gonzales, Olson, Janice Holmes (DMAS Marketing and Enrollment Services Operations Manager), and Deepak Madala (Virginia Poverty Law Center), discussed concerns about denied applications, possible causes of this, and ways to investigate how DMAS can decrease the rate of this occurring. Gonzales offered to help investigate this issue.

- iii) **Applications Processing:** Sherry Sinkler-Crawley, Virginia Department of Social Services, discussed the volume of applications processed and approved. She stated that VDSS is still working to identify reasons why some pregnant women case applications are not approved within 10 days. Gonzales agreed that further detail would be informative and desirable. Sinkler-Crawley stated that if VDSS is able to find out, for example, if certain information is frequently missing from these applications, then they can try to make targeted problem areas in the application easier, or make such items electronic/automated.

**E. Other Business** – Richardson informed the group that the updated slides from Ashley Harrell’s presentation on ARTS were included in the document packet for the meeting and that any questions can be directed to Richardson or Anderson who will route to Harrell’s team for consideration.

## II. DMAS Update

Suzanne Gore, Deputy Director for Administration, presented an update on DMAS leadership transitions and legislative developments affecting DMAS programs. Gore stated that DMAS has a new agency director, Dr. Jennifer Lee. Dr. Lee most recently served as the Deputy Undersecretary for Health Policy and Services and Senior Advisor to the Secretary at the U.S. Department of Veterans Affairs. While at the VA, Dr. Lee championed innovative approaches to suicide prevention, expanded telehealth services to improve access to care, and forged strategic partnerships to advance data science and precision medicine. Prior to that, she served as Deputy Secretary of Health and Human Resources for Governor Terry McAuliffe, where she helped launch his “A Healthy Virginia” plan, among other important initiatives. From 2008 to 2011, she served on the Virginia Board of Medicine.

Virginia’s new Secretary of Health and Human Resources, Dr. Daniel Carey, served as Senior Vice President and Chief Medical Officer at Centra, where he has held numerous leadership positions and been deeply involved in many strategic initiatives in professional healthcare since 1997.

Gore provided an update on the General Assembly session. She stated that the General Assembly was scheduled to adjourn March 10. Talks related to Medicaid expansion have progressed further than in recent years; however, there is still discordance to be settled between the House of Delegates and the Senate. The House’s proposed budget includes Medicaid expansion and the Senate’s does not. The House proposal for Medicaid expansion contains a work requirement. Expansion would provide coverage for about 400,000 Virginians and would achieve state savings by drawing down increased federal matching funds. In addition, Medicaid expansion could help DMAS more effectively address behavioral health needs, the needs of individuals in the correctional system, and other key areas of concern. Gore stated that the Commonwealth has lost about \$10 billion due to the decision not to expand Medicaid thus far, and many Virginians have gone without healthcare coverage. Gore also discussed DMAS’ transition to managed care, stating that Virginia has been working toward achieving the legislative mandate of covering all services and populations in managed care. Gore stated that DMAS just completed implementation of CCC+, which serves older adults and individuals with disabilities. Overall, CCC+ includes a broader population than its predecessor CCC, and includes long-term services and behavioral health services. Gore stated that Medallion 4.0, which will serve children, families, and pregnant women, is still in the procurement phase. Madala asked if the transition to managed care is proceeding well with providers. Dr. Chung reported that she has seen issues with families not being aware of the transition, and providers

not becoming in-network in time to continue seeing their patients. Madala also stated that there are inconsistencies among plans' policies, which Dr. Chung echoed and offered a suggestion that there should be an expedited process for providers to become in-network. Gore said that this is a good topic to continue discussing at the June meeting.

Holmes gave an overview of Cover Virginia. She stated that the state continued the contract for another year. Holmes said that despite the open enrollment period being shorter this year (45 days), the volume of applications was nearly the same. Compared to 2016, there has been an increase of over 146% in application volume. Currently there is a backlog in application processing, which local agencies are aware of. Holmes stated that over 500,000 applications have been received. She believed the spike in electronic "deemed newborn" enrollments were due to outreach efforts made to hospitals.

Shelagh Greenwood, Outreach and Consumer Communications Manager, gave an update for the Outreach and Consumer Communications unit. She stated that the CoverVA.org website was the main source of information for the public and for advocates during the CHIP reauthorization process. Greenwood shared that the website has a news page that was updated with the information that CHIP was reauthorized for six years, then updated again when the additional four-year extension was announced. Also, the website has been updated with the 2018 Federal Poverty Level data, as have the FAMIS brochures and flyers. Greenwood stated that planning for the 2018 Back to School Campaign is underway. She wishes to work with the school nutrition director at the Department of Education because more schools are taking the option to receive free lunches for all students, and she wants to make sure these efforts are aligned with FAMIS outreach.

### III. VDSS Update

Sinkler-Crawley gave an update on overdue renewals. She stated that statewide overdue renewal figures are decreasing, and we are on our way to zero. She said that DSS is working with local agencies to determine how DSS can continue to be a resource that helps support efforts to lower the number of overdue renewals. Sinkler-Crawley addressed the issue that some local agencies are performing better than others, explaining that DSS is working to create regional standards for consultants to use with the local agencies. She stated that DSS is striving to make the application process better for workers by finding out what the local agencies' needs are and delivering on those needs. Sinkler-Crawley said that increased use of electronic automated processing helped decrease the rate of overdue renewals, and they are determining what other groups are eligible for this process.

**BREAK** – A break took place from 2:24-2:54 p.m.

### IV. CHIP Reauthorization Update

Linda Nablo, DMAS Chief Deputy Director, delivered an update on federal CHIP reauthorization. Nablo stated that on January 22, 2018, Congress reauthorized CHIP for six years. Then, on February 9, Congress extended funding for another four years, and therefore CHIP is reauthorized until 2027. She said that the new legislation tapers down the CHIP enhanced federal matching rate over the next several years. Nablo explained that Virginia's federal matching rate will be 88% through federal fiscal year 2019, then 76.5% through FFY2020, and then will drop to 65% through FFY2027.

Nablo stated that the CHIP extension is projected to save the federal government \$6 billion over the decade: federal subsidies for health insurance on the private exchange are expected to increase due to federal tax legislation's removal of the individual mandate penalty. Thus the Congressional Budget Office estimates that it will cost the government more to insure children via the marketplace than with CHIP.

Nablo thanked everyone who took action in support of CHIP reauthorization, such as calling elected representatives or helping connect reporters with families affected by the delay. The group applauded and thanked Nablo for her work.

Daly Konrad thanked Nablo, who will be retiring from DMAS in the near future, on behalf of CHIPAC for her service to children and families in Virginia.

**V. Public Comment**

There was no public comment.

**VI. Agenda for June 7, 2018 CHIPAC Meeting**

Daly Konrad stated that the mental health workgroup will look into developmental screening data for the Dashboard. Also, she reiterated the interest in learning more about CCC+ and Medallion 4.0. Dr. Deagle stated that substance use disorders among adolescents may be another topic of interest to discuss during the June meeting. She said that she will send more information on the topic to Richardson.

**Closing**

The meeting adjourned at 3:03 p.m.